



March 16, 2020

To Our Valued Clients and Partners,

As a valued member of the [Gulftech](#) family of customers, we appreciate your loyalty and the trust you place in us to provide the highest quality equipment, parts and service.

We continue to closely monitor emerging guidance from the CDC, WHO and other relevant state and federal entities with respect to COVID-19 and refine our response as circumstances change. In this time when you are focusing on your business and employees, we are reaching out to reassure you that we are committed to continue servicing our customers as the situation evolves.

Like you, first and foremost, we are taking the appropriate precautions to care for our families, our customers and our communities. We are taking the following actions, focused on our highest priority: the health and well-being of our employees and customers:

- We have taken several measures to help ensure we are providing a clean, safe, and healthy working environment for our employees (e.g., restricting travel, providing sanitizer, enhanced cleaning and disinfecting, etc.).
- We are also encouraging any employee who does not feel well to stay home, get well, and avoid interacting with other employees or our customers.
- All of our employees, including all who interact with our customers or enter customer's processing facilities, will be asked to take appropriate preventative measures. This includes regular and consistent use of hand sanitizers, disinfecting sprays and wipes, as well as understanding and abiding by any additional sanitary procedures required by our customers.
- We are taking steps to ensure the reliability of our critical business processes, manufacturing and service infrastructure in order to continue to provide the highest quality equipment, parts and service. This includes pre-emptive review and consideration of logistics concerns that may impact our timing and availability in support of our equipment.
- With more restricted access to travel, we are asking each of our companies to work closely with one another, and our customers, to determine the most efficient and effective means to ensure that every customer continues to receive the exceptional level of service they expect.

We will continue to monitor the latest information and relay any changes related to our equipment, parts or service. We also encourage you to monitor the CDC for the latest updates.

Thank you for your valued relationship and the trust you place in us. We look forward to continuing to serve your needs today and in the future.

Steven Ferrell | Chief Executive Officer

370 17th St., Ste. 5150 | Denver, CO 80202